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IN THE UNITED STATES  
PATENT AND TRADEMARK OFFICE



Attorney Docket No.: Bell-29 (00-VE23.25)

Appl. No.: 09/652,750

RECEIVED

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Applicants: Robert T. BAUM, Eric A. VOIT

Technology Center 2600

Filed: August 31, 2000

Title: METHODS, APPARATUS AND DATA STRUCTURES FOR  
SEGMENTING CUSTOMERS USING AT LEAST A PORTION OF A  
LAYER 2 ADDRESS HEADER OR BITS IN THE PLACE OF A  
LAYER 2 ADDRESS HEADER

TC/A.U.: 2665

Examiner: P. Nguyen

Mail Stop AF  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

AMENDMENT

Sir:

In response to the final Office Action (Paper No. 18) mailed **August 13, 2003**, which set a period for response to expire on November, 13, 2003, please amend the above-identified application as follows:

**Amendments to the Claims** are reflected in the listing of claims which begins on page 2 of this paper.

**Remarks/Arguments** begin on page 10 of this paper.

11/19/2003 JADD01 00000007 09652750

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